ABSTRACT

A system and method for adding a customer's name to a waiting list at a selected restaurant. A central waiting list database stores waiting list information for a plurality of participating restaurants. The waiting list information indicates waiting times associated with each participating restaurant and each waiting customer. Local waiting list databases located at each participating restaurant are connected to the central database through a data network such as the Internet. The central database and the local databases periodically exchange information regarding the waiting customers and their associated waiting times at each participating restaurant. A Website connected to the central database and the network enables an accessing customer to review restaurant information for the participating restaurants, select a restaurant, determine the waiting time at the selected restaurant, and add the customer's name to the waiting list for the selected restaurant.